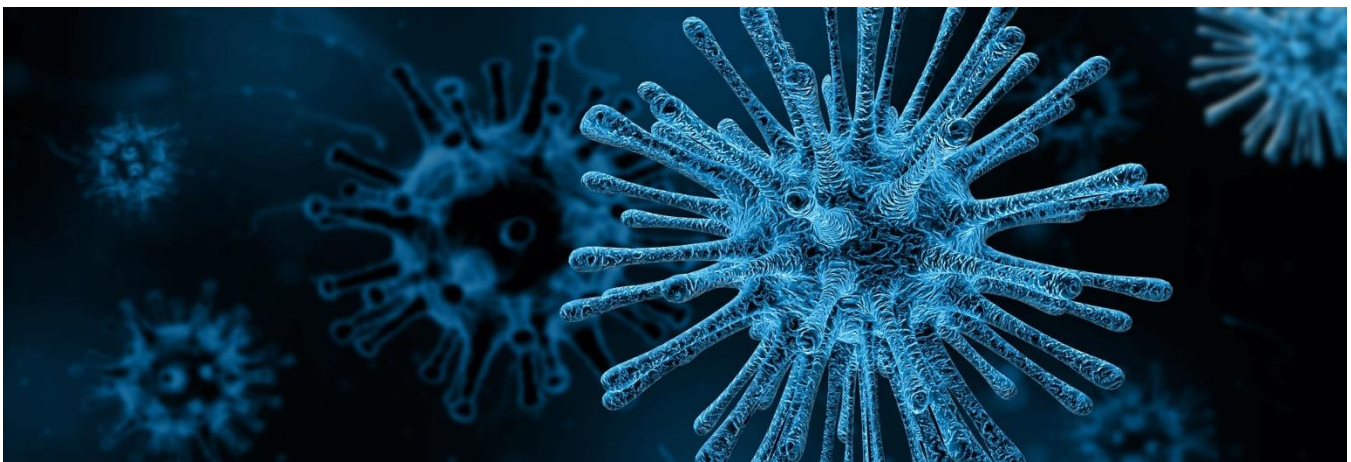




## Florida Division of Workers' Compensation 2021 COVID-19 Report

Data Summary as of May 31, 2021



### Division of Workers' Compensation's Mission

*To actively ensure the self-execution of the workers' compensation system by educating system participants of their rights and responsibilities; by leveraging data to deliver exceptional value; and by holding participants accountable for fulfilling their obligations.*

# Introduction

The Department of Financial Services, Division of Workers' Compensation (DWC) is pleased to provide the June 2021 report on the effects of COVID-19 on Florida's Workers' Compensation System. The DWC will continue to update this report as new data are reported and analyzed.

COVID-19 should be reviewed through the lenses of three key terms within the workers' compensation law: accident, injury, and occupational disease. These terms are defined in subsections 440.02(1), (19), and subsection 440.151(2), F.S., respectively.

The data in this report is organized by Claim Frequency, Claim Costs & Characteristics, Coverage Information, and Telemedicine. Claim Frequency and Claim Costs & Characteristics are workers' compensation claim measures, while the Coverage Information provides a unique insight on the potential economic impact due to COVID-19. Telemedicine represents how health care providers and carriers may be adapting in the provision of medical treatment to injured workers.

We hope you find the data informative and beneficial. If you would like to provide any feedback, please email us at [Workers.CompService@myfloridacfo.com](mailto:Workers.CompService@myfloridacfo.com).

# Commonly Used Terms and Their Meanings

- Carrier: For purposes of this report, an insurance company or group self-insured fund approved by the Florida Office of Insurance Regulation to write workers' compensation insurance. The term does not include an employer who is authorized to self-insure.
- Closed Indemnity Claim: The claim has a status indicator that denotes the claim has been closed.
- DOA: Date of Accident
- FDOH: Florida Department of Health
- DWC: Division of Workers' Compensation
- DWC-9 (Form DFS-F5-DWC-9): Health Insurance Claim Form (HCFA 1500 or CMS 1500) filed by Health Care Providers
- EAO: Bureau of Employee Assistance and Ombudsman Office
- HCP: Health Care Providers
- IW: Injured Worker
- NAICS Code: A classification within the North American Industry Classification System (NAICS) that was developed for use by Federal Statistical Agencies for the collection, analysis and publication of statistical data related to the US Economy. The code indicates a company's primary line of business. Primary line of business is the one that generated the highest revenue at a specific location in the past year.
- PFB: Petition for Benefits
- SDTF: Special Disability Trust Fund
- SI: Self-Insurer

## Notes for the Reader

- The Florida workers' compensation data is changing and maturing over time, so the following information may change in future publications as more data matures and becomes available. The data used in this summary is not fully matured for the period of 1/1/2020 to 5/31/2021 and will change over time.
- Date range data are based on 1/1/2020 to 5/31/2021 for COVID-19 and when making comparison to past performance. The data is valued as of 6/1/2021.
- COVID-19 indemnity claims are based on a combination of Cause of Injury Code 8300 and Nature of Injury Code 8300 in conjunction with keywords reported in the accident description of the claim sent to the Division of Workers' Compensation (DWC).
- Indemnity claims are grouped by the date of accident (DOA).
- The source for the medical billing data is based on the Health Provider Claim Form (DWC-09) bills reported to DWC.
- Telemedicine data is grouped by date of service and is based on DWC-09 paid bills filed with DWC that met a combination of telemedicine markers.
- This summary does not include Medical Only claims in any claim counts or benefits paid.
- The data for exemption applications is grouped by calendar year based on the date received by DWC.

- The grouping for counts by industries are based on NAICS Code of Business. The associated total paid benefits by industry includes indemnity & medical benefits
  
- 440.02(1), F.S., states that “Accident” means only an unexpected or unusual event or result that happens suddenly. Disability or death due to the accidental acceleration or aggravation of a venereal disease or of a disease due to the habitual use of alcohol or controlled substances or narcotic drugs, or a disease that manifests itself in the fear of or dislike for an individual because of the individual’s race, color, religion, sex, national origin, age, or handicap is not an injury by accident arising out of the employment. Subject to s. 440.15(5), F.S., if a preexisting disease or anomaly is accelerated or aggravated by an accident arising out of and in the course of employment, only acceleration of death or acceleration or aggravation of the preexisting condition reasonably attributable to the accident is compensable, with respect to any compensation otherwise payable under this chapter. An injury or disease caused by exposure to a toxic substance, including, but not limited to, fungus or mold, is not an injury by accident arising out of the employment unless there is clear and convincing evidence establishing that exposure to the specific substance involved, at the levels to which the employee was exposed, can cause the injury or disease sustained by the employee.
  
- 440.02(19), F.S., states that “Injury” means personal injury or death by accident arising out of and in the course of employment, and such diseases or infection as naturally or unavoidably result from such injury. Damage to dentures, eyeglasses, prosthetic devices, and artificial limbs may be included in this definition only when the damage is shown to be part of, or in conjunction with, an accident. This damage must specifically occur as the result of an accident in the normal course of employment.
  
- 440.151(2), F.S., states that whenever used in this section the term “occupational disease” shall be construed to mean only a disease which is due to causes and conditions which are characteristic of and peculiar to a particular trade, occupation, process, or employment, and to exclude all ordinary diseases of life to which the general public is exposed, unless the incidence of the disease is substantially higher in the particular trade, occupation, process, or employment than for the general public. “Occupational disease” means only a disease for which there are epidemiological studies showing that exposure to the specific substance involved, at the levels to which the employee was exposed, may cause the precise disease sustained by the employee.

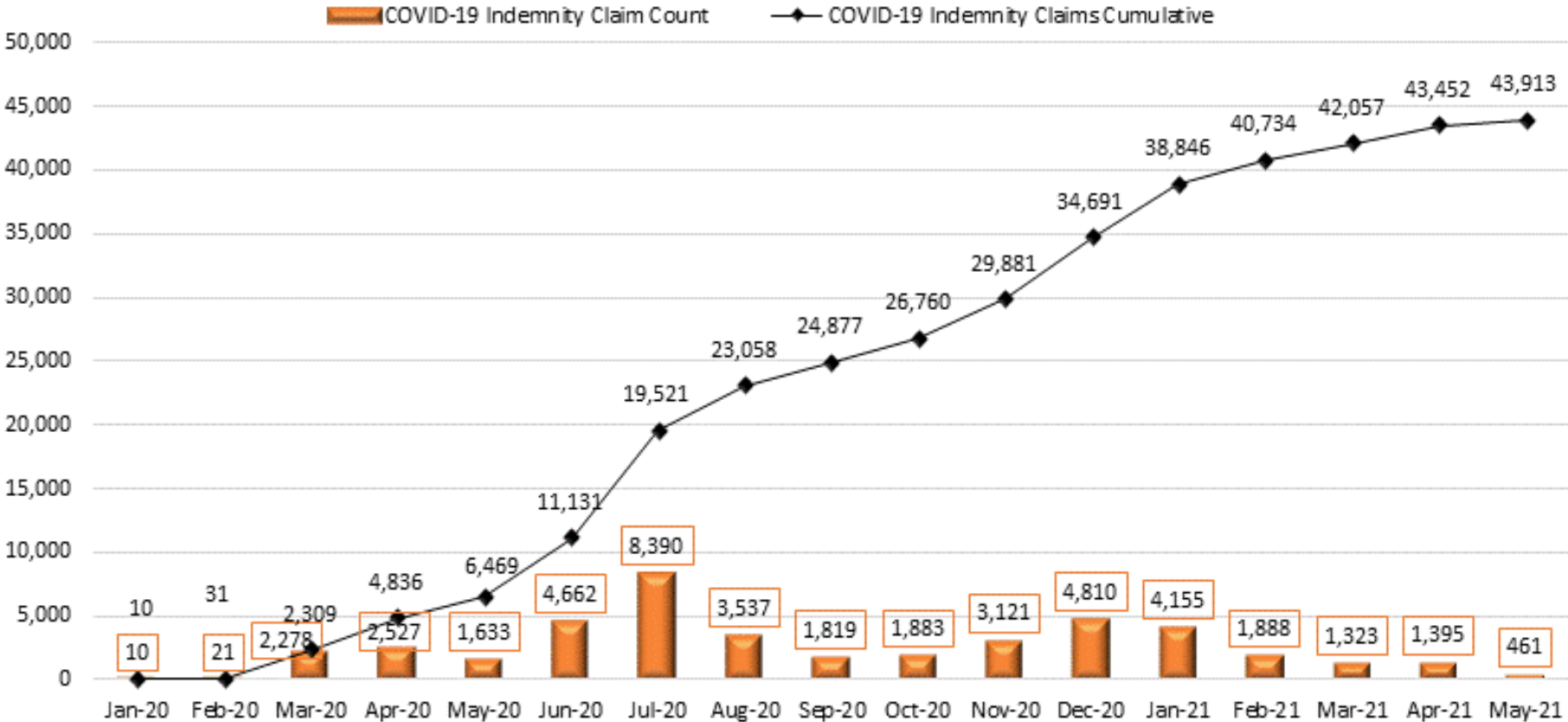
# Table of Contents

<b>1. Claim Frequency</b>	<b>6</b>
Number of COVID-19 Claims by DOA	6
Number of COVID-19 Claims by DOA Compared as a Subset of All Claims	7
<b>2. Claim Costs &amp; Claim Characteristics</b>	<b>8</b>
Claim Status	8
Closed, Compensable Claims	9
Claim Count & Amount Paid	10
Claim Count & Amount Paid by Paid Benefit Ranges	10
Closed, Compensable Indemnity Claims by Benefits Paid ranges	11
COVID-19 Indemnity Claim Count by Insurer Type	12
COVID-19 Partial & Total Denial Claim Counts	12
COVID-19 Claims by County	12
COVID-19 Injured Worker (IW) Claims	15
<b>3. Coverage Information</b>	<b>19</b>
Exemption Applications Received	19
Proof of Coverage   Policy Filings, Reinstatements (Renewals), & Cancellations	20
Proof of Coverage   Active Policies	21
Carriers' Premiums & Quarterly Comparisons	22
Florida Employment	22
<b>4. Telemedicine</b>	<b>23</b>
Telemedicine Bills	23
Telemedicine Billing by HCP License Type with 2020 & 2021 Dates of Service	24

1. Claim Frequency

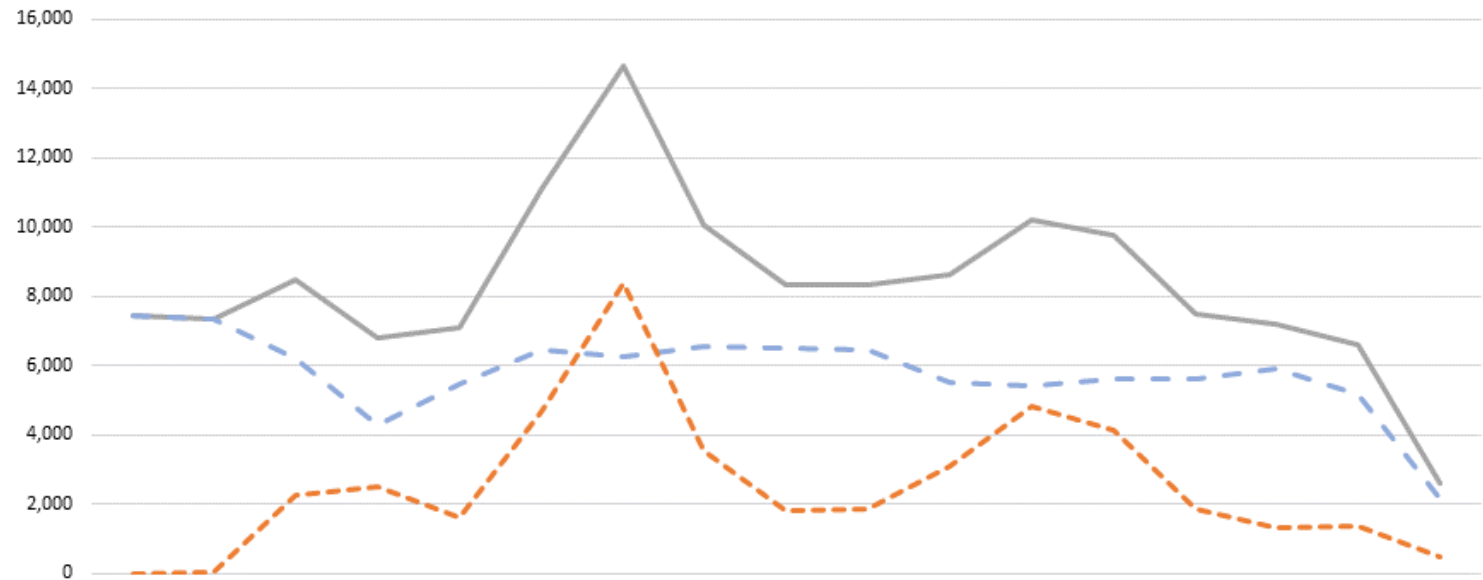
Number of COVID-19 Claims by DOA

COVID-19 Indemnity Claims by Month of Accident



Number of COVID-19 Claims by DOA Compared as a Subset of All Claims

Indemnity Claims Comparison



	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21
Indemnity Claims	7,451	7,363	8,478	6,793	7,102	11,096	14,660	10,068	8,324	8,333	8,647	10,205	9,781	7,486	7,216	6,582	2,628
Indemnity Claims (Less COVID-19 Claims)	7,441	7,342	6,200	4,266	5,469	6,434	6,270	6,531	6,505	6,450	5,526	5,395	5,626	5,598	5,893	5,187	2,167
COVID-19 Indemnity Claims	10	21	2,278	2,527	1,633	4,662	8,390	3,537	1,819	1,883	3,121	4,810	4,155	1,888	1,323	1,395	461

2. Claim Costs & Claim Characteristics

*Claim Status*

DOA Month	Open COVID-19 Indemnity Claims		Closed COVID-19 Indemnity Claims	
	Claim Count	Benefits Paid	Claim Count	Benefits Paid
Jan-20	0	\$0	10	\$3,382
Feb-20	3	\$70,273	18	\$105
Mar-20	83	\$2,676,907	2,195	\$3,579,713
Apr-20	192	\$3,080,618	2,335	\$3,819,936
May-20	216	\$1,812,118	1,417	\$1,824,312
Jun-20	751	\$6,893,123	3,911	\$6,552,845
Jul-20	2,187	\$14,379,680	6,203	\$11,127,446
Aug-20	1,261	\$5,262,662	2,276	\$3,221,896
Sep-20	722	\$1,996,024	1,097	\$1,572,884
Oct-20	488	\$1,533,060	1,395	\$1,357,400
Nov-20	753	\$3,761,859	2,368	\$2,373,452
Dec-20	1,649	\$4,626,306	3,161	\$2,715,715
Jan-21	1,510	\$2,825,907	2,645	\$1,803,454
Feb-21	667	\$1,516,134	1,221	\$680,118
Mar-21	504	\$774,199	819	\$420,956
Apr-21	639	\$719,337	756	\$321,503
May-21	277	\$202,885	184	\$26,996
<b>Grand Total</b>	<b>11,902</b>	<b>\$52,131,092</b>	<b>32,011</b>	<b>\$41,402,113</b>



*Closed, Compensable Claims*

DOA Month	COVID-19 Closed Compensable Claims			All Compensable Closed Claims Less COVID-19 Closed Compensable Claims			All Compensable Closed Claims		
	Claim Count	Benefits Paid	Average Paid Per Claim	Claim Count	Benefits Paid	Average Paid Per Claim	Claim Count	Benefits Paid	Average Paid Per Claim
Jan-20	0	\$0	\$0	3,828	\$81,733,432	\$21,351	3,828	\$81,733,432	\$21,351
Feb-20	0	\$0	\$0	3,580	\$72,008,895	\$20,114	3,580	\$72,008,895	\$20,114
Mar-20	989	\$3,449,609	\$3,488	2,998	\$58,426,284	\$19,488	3,987	\$61,875,893	\$15,519
Apr-20	997	\$3,602,538	\$3,613	2,124	\$42,558,846	\$20,037	3,121	\$46,161,384	\$14,791
May-20	449	\$1,791,826	\$3,991	2,595	\$45,587,306	\$17,567	3,044	\$47,379,132	\$15,565
Jun-20	1,877	\$6,470,079	\$3,447	2,738	\$43,612,571	\$15,929	4,615	\$50,082,650	\$10,852
Jul-20	3,197	\$10,936,794	\$3,421	2,655	\$39,660,545	\$14,938	5,852	\$50,597,339	\$8,646
Aug-20	1,036	\$3,214,339	\$3,103	2,513	\$35,001,312	\$13,928	3,549	\$38,215,651	\$10,768
Sep-20	410	\$1,559,844	\$3,804	2,335	\$30,625,014	\$13,116	2,745	\$32,184,858	\$11,725
Oct-20	612	\$1,343,846	\$2,196	2,164	\$25,055,184	\$11,578	2,776	\$26,399,030	\$9,510
Nov-20	1,144	\$2,364,868	\$2,067	1,600	\$16,098,243	\$10,061	2,744	\$18,463,111	\$6,729
Dec-20	1,229	\$2,697,290	\$2,195	1,119	\$9,777,352	\$8,738	2,348	\$12,474,642	\$5,313
Jan-21	956	\$1,781,248	\$1,863	899	\$5,721,830	\$6,365	1,855	\$7,503,078	\$4,045
Feb-21	403	\$673,826	\$1,672	654	\$3,455,147	\$5,283	1,057	\$4,128,973	\$3,906
Mar-21	266	\$418,751	\$1,574	449	\$1,806,736	\$4,024	715	\$2,225,487	\$3,113
Apr-21	212	\$320,773	\$1,513	219	\$327,195	\$1,494	431	\$647,968	\$1,503
May-21	23	\$26,996	\$1,174	20	\$7,101	\$355	43	\$34,097	\$793
<b>Grand Total</b>	<b>13,800</b>	<b>\$40,652,627</b>	<b>\$2,946</b>	<b>32,490</b>	<b>\$511,462,993</b>	<b>\$15,742</b>	<b>46,290</b>	<b>\$552,115,620</b>	<b>\$11,927</b>

*Claim Count & Amount Paid*

January 2020 to December 2020	Indemnity Claim Count	COVID-19 as Percentage of All Indemnity Claims	Total Paid Benefits (Indemnity & Medical)	COVID-19 Total Paid Benefits as a Percentage of Total Paid
COVID-19 Indemnity Claims	34,691	32.0%	\$84,241,716	6.6%
All Indemnity Claims	108,520		\$1,271,716,433	

January 2021 to May 2021	Indemnity Claim Count	COVID-19 as Percentage of All Indemnity Claims	Total Paid Benefits (Indemnity & Medical)	COVID-19 Total Paid Benefits as a Percentage of Total Paid
COVID-19 Indemnity Claims	9,222	27.4%	\$9,291,489	7.6%
All Indemnity Claims	33,693		\$122,127,526	

*Claim Count & Amount Paid by Paid Benefit Ranges*

Benefit Payment Range	COVID-19 Claim Count	COVID-19 Total Paid
\$0 to \$4,999	41,514	\$29,361,120
\$5,000 to \$9,999	1,476	\$9,864,363
\$10,000 to \$19,999	474	\$6,463,158
\$20,000 to \$29,999	113	\$2,732,649
\$30,000 to \$39,999	63	\$2,154,185
\$40,000 to \$49,999	32	\$1,439,169
\$50,000 to \$99,999	126	\$8,960,094
\$100,000 to \$249,999	79	\$11,272,453
\$250,000 to \$499,999	22	\$7,746,864
\$500,000 +	14	\$13,539,150
Grand Total	43,913	\$93,533,205

*Closed, Compensable Indemnity Claims by Benefits Paid ranges*

Benefit Paid Range	COVID-19 Closed Compensable Claims			All Compensable Closed Claims Less COVID-19 Closed Compensable Claims			All Compensable Closed Claims		
	Claim Count	Benefits Paid	Average Paid Per Claim	Claim Count	Benefits Paid	Average Paid Per Claim	Claim Count	Benefits Paid	Average Paid Per Claim
\$0 to \$4,999	12,256	\$18,799,532	\$1,534	12,631	\$28,479,755	\$2,255	24,887	\$47,279,287	\$1,900
\$5,000 to \$9,999	1,120	\$7,439,091	\$6,642	6,687	\$47,927,878	\$7,167	7,807	\$55,366,969	\$7,092
\$10,000 to \$19,999	269	\$3,573,003	\$13,283	6,149	\$86,846,821	\$14,124	6,418	\$90,419,824	\$14,088
\$20,000 to \$29,999	44	\$1,073,185	\$24,391	2,825	\$68,740,239	\$24,333	2,869	\$69,813,424	\$24,334
\$30,000 to \$39,999	21	\$705,931	\$33,616	1,414	\$48,744,235	\$34,473	1,435	\$49,450,166	\$34,460
\$40,000 to \$49,999	7	\$304,343	\$43,478	856	\$38,095,384	\$44,504	863	\$38,399,727	\$44,496
\$50,000 to \$99,999	49	\$3,482,592	\$71,073	1,418	\$95,162,874	\$67,111	1,467	\$98,645,466	\$67,243
\$100,000 to \$249,999	32	\$4,561,631	\$142,551	437	\$62,287,178	\$142,534	469	\$66,848,809	\$142,535
\$250,000 to \$499,999	2	\$713,319	\$356,660	55	\$17,414,793	\$316,633	57	\$18,128,112	\$318,037
\$500,000 +	0	\$0	\$0	18	\$17,763,836	\$986,880	18	\$17,763,836	\$986,880
<b>Grand Total</b>	<b>13,800</b>	<b>\$40,652,627</b>	<b>\$2,946</b>	<b>32,490</b>	<b>\$511,462,993</b>	<b>\$15,742</b>	<b>46,290</b>	<b>\$552,115,620</b>	<b>\$11,927</b>

*COVID-19 Indemnity Claim Count by Insurer Type*

Insurer Type	COVID-19 Indemnity Claim Count	COVID-19 Total Paid
Private	20,632	\$35,053,964
Self-Insurer Private	4,621	\$8,362,167
Self-Insurer Governmental	18,660	\$50,117,074
Grand Total	43,913	\$93,533,205

*COVID-19 Partial & Total Denial Claim Counts*

Insurer Type	COVID-19 Partial Denial	COVID-19 Total Denial	COVID-19 Total of All Denials
Private	42	13,031	13,073
Self-Insurer Private	26	1,730	1,756
Self-Insurer Governmental	4	3,378	3,382
Grand Total	72	18,139	18,211

*COVID-19 Claims by County*

County	COVID-19 Claim Count	COVID-19 Benefits Paid	All COVID-19 Cases for Florida (per FDOH website)
Dade	10,829	\$30,201,713	501,423
Broward	3,320	\$9,623,187	245,036
Not Indicated	3,161	\$9,505,869	3,031
Palm Beach	2,347	\$5,763,668	148,656
Duval	2,014	\$6,912,601	100,837
Orange	1,872	\$2,488,105	143,001
Hillsborough	1,410	\$1,097,484	143,236
Pinellas	1,365	\$1,549,792	81,438
Lee	1,192	\$2,155,697	73,701
Polk	1,165	\$1,547,361	71,145
Brevard	748	\$828,513	42,963
Marion	698	\$615,715	31,939

County	COVID-19 Claim Count	COVID-19 Benefits Paid	All COVID-19 Cases for Florida (per FDOH website)
Lake	694	\$1,057,133	31,065
Alachua	691	\$657,447	25,484
Volusia	620	\$873,190	44,897
St. Lucie	549	\$773,924	27,468
Seminole	507	\$459,200	35,360
Sarasota	504	\$365,964	33,703
Escambia	495	\$572,361	36,633
Gadsden	489	\$747,837	5,770
Jackson	453	\$774,899	6,309
Leon	445	\$1,788,172	32,831
Collier	431	\$532,938	37,102
Osceola	388	\$539,732	46,245
Union	381	\$735,942	1,847
Bay	375	\$448,452	20,577
Charlotte	365	\$1,517,115	13,413
Okaloosa	361	\$835,963	20,890
St. Johns	358	\$391,000	23,280
Pasco	350	\$265,663	42,888
Santa Rosa	331	\$952,901	18,556
Clay	326	\$959,107	19,265
Indian River	326	\$334,625	12,845
Walton	297	\$303,571	7,917
Martin	281	\$305,348	12,714
Columbia	252	\$391,283	8,265
Highlands	245	\$492,912	8,778
Manatee	227	\$132,798	39,913
Baker	224	\$172,129	3,542
Wakulla	202	\$171,985	3,525
Citrus	184	\$72,945	11,401

County	COVID-19 Claim Count	COVID-19 Benefits Paid	All COVID-19 Cases for Florida (per FDOH website)
Suwannee	179	\$190,125	5,391
Hernando	170	\$246,777	14,590
Okeechobee	165	\$181,213	4,180
Washington	152	\$267,258	2,751
Nassau	149	\$352,926	8,648
Sumter	145	\$580,625	9,504
Madison	142	\$499,546	2,094
Monroe	129	\$209,223	7,091
Gilchrist	102	\$49,039	1,636
Hamilton	98	\$109,032	1,647
Liberty	95	\$85,572	1,084
Dixie	92	\$69,818	1,626
Holmes	84	\$30,493	2,282
Hardee	82	\$54,915	3,275
Flagler	78	\$40,477	7,500
Lafayette	77	\$50,045	1,623
Putnam	76	\$43,064	6,719
Gulf	74	\$79,925	1,979
Jefferson	71	\$58,195	1,522
Bradford	69	\$138,727	3,049
Calhoun	63	\$122,559	1,707
Taylor	56	\$55,868	2,753
Franklin	52	\$91,900	1,359
Levy	22	\$8,427	3,571
Hendry	16	\$600	4,868
Glades	3	\$615	982
Desoto	0	\$0	4,435
<b>Grand Total</b>	<b>43,913</b>	<b>\$93,533,205</b>	<b>2,326,755</b>

COVID-19 Injured Worker (IW) Claims

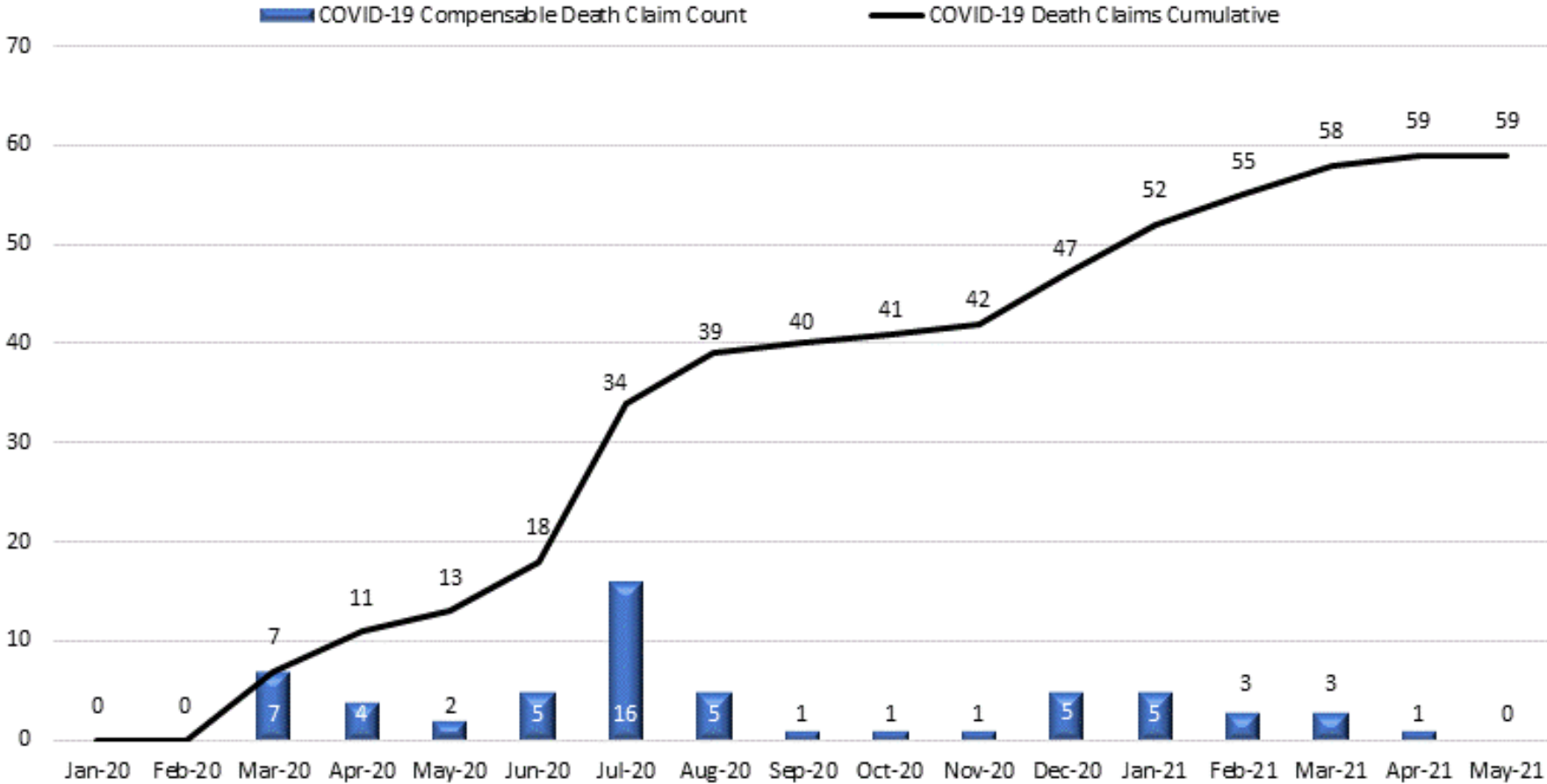
COVID-19 Claim Counts and Amount Paid | Consolidated by Industry of Employer

Industries Grouped by Business NAICS Code	COVID-19 Compensable Claim Count	COVID-19 Compensable Total Paid	COVID-19 Denials (Full/Partial) Claim Count	COVID-19 Denials (Full/Partial) Total Paid	COVID-19 Total Claim Count	COVID-19 Total Paid	COVID-19 Average Paid per Claim	COVID-19 Average Paid Compensable Claims	COVID-19 % of Claim Count	COVID-19 % of Total Paid
Construction	36	\$51,574	105	\$1,179	141	\$52,753	\$374	\$1,433	0.3%	0.1%
Education and Health Services	9,318	\$39,458,751	8,476	\$464,864	17,794	\$39,923,615	\$2,244	\$4,235	40.5%	42.7%
Financial Activities	26	\$54,456	883	\$888	909	\$55,344	\$61	\$2,094	2.1%	0.1%
Information	1	\$0	15	\$0	16	\$0	\$0	\$0	0.0%	0.0%
Leisure and Hospitality	3	\$50,000	866	\$34,409	869	\$84,409	\$97	\$16,667	2.0%	0.1%
Manufacturing	13	\$56,326	454	\$339	467	\$56,665	\$121	\$4,333	1.1%	0.1%
Natural Resources and Mining	5	\$40,480	46	\$0	51	\$40,480	\$794	\$8,096	0.1%	0.0%
Professional and Business Services	1,465	\$4,635,925	1,114	\$20,844	2,579	\$4,656,769	\$1,806	\$3,164	5.9%	5.0%
Public Administration*	14,752	\$48,146,234	3,933	\$192,541	18,685	\$48,338,775	\$2,587	\$3,264	42.6%	51.7%
Trade, Transportation, and Utilities	83	\$289,973	2,239	\$33,563	2,322	\$323,536	\$139	\$3,494	5.3%	0.3%
Unclassified/missing data	0	\$0	80	\$859	80	\$859	\$11	\$0	0.2%	0.0%
<b>Grand Total</b>	<b>25,702</b>	<b>\$92,783,719</b>	<b>18,211</b>	<b>\$749,486</b>	<b>43,913</b>	<b>\$93,533,205</b>	<b>\$2,130</b>	<b>\$3,610</b>		

\*Public Administration figures includes most first responders.

Compensable Death Claims

COVID-19 Compensable Death Claims by Month of Accident





COVID-19 Claim Counts by Gender of IW | Tiered Ages of IW

This table includes information for compensable and denied claims.

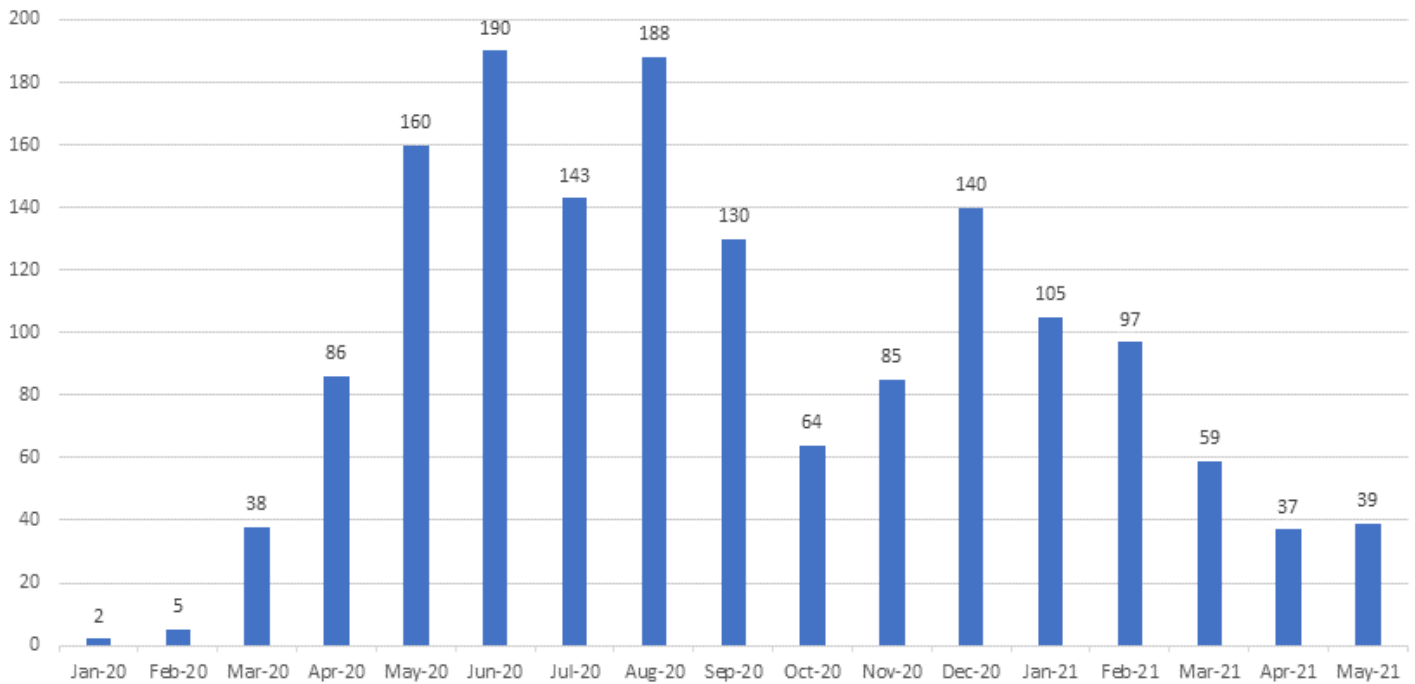
Gender & Age Range	Claim Count
<b>Female</b>	<b>22,461</b>
15 to 19	306
20 to 29	4,673
30 to 39	5,608
40 to 49	5,034
50 to 59	4,575
60 to 69	1,960
70 plus	273
no date of birth	32
<b>Male</b>	<b>20,966</b>
15 to 19	232
20 to 29	4,689
30 to 39	6,187
40 to 49	4,912
50 to 59	3,689
60 to 69	1,084
70 plus	149
no date of birth	24
<b>Not Indicated</b>	<b>486</b>
15 to 19	8
20 to 29	79
30 to 39	123
40 to 49	111
50 to 59	106
60 to 69	46
70 plus	12
no date of birth	1
<b>Grand Total</b>	<b>43,913</b>

**COVID-19 | Employee Assistance & Ombudsman Office Interactions**

The Bureau of Employee Assistance and Ombudsman Office (EAO) informs injured workers about the workers’ compensation law and assists them in informally resolving claim disputes. EAO teams conduct fact-finding reviews, analyze claim files, research case law, promote open communication between parties, and help parties to understand their statutory responsibilities.

EAO conducted 1,568 COVID-19 and telemedicine related interactions with Florida’s workers’ compensation system participants.

COVID-19 Injured Worker Helpline Interactions



**COVID-19 Petition for Benefits (PFB)**

EAO also assists stakeholders with guidance on the Petition for Benefits (PFB) process.

DWC has identified that PFBs have been filed on 182 claims:

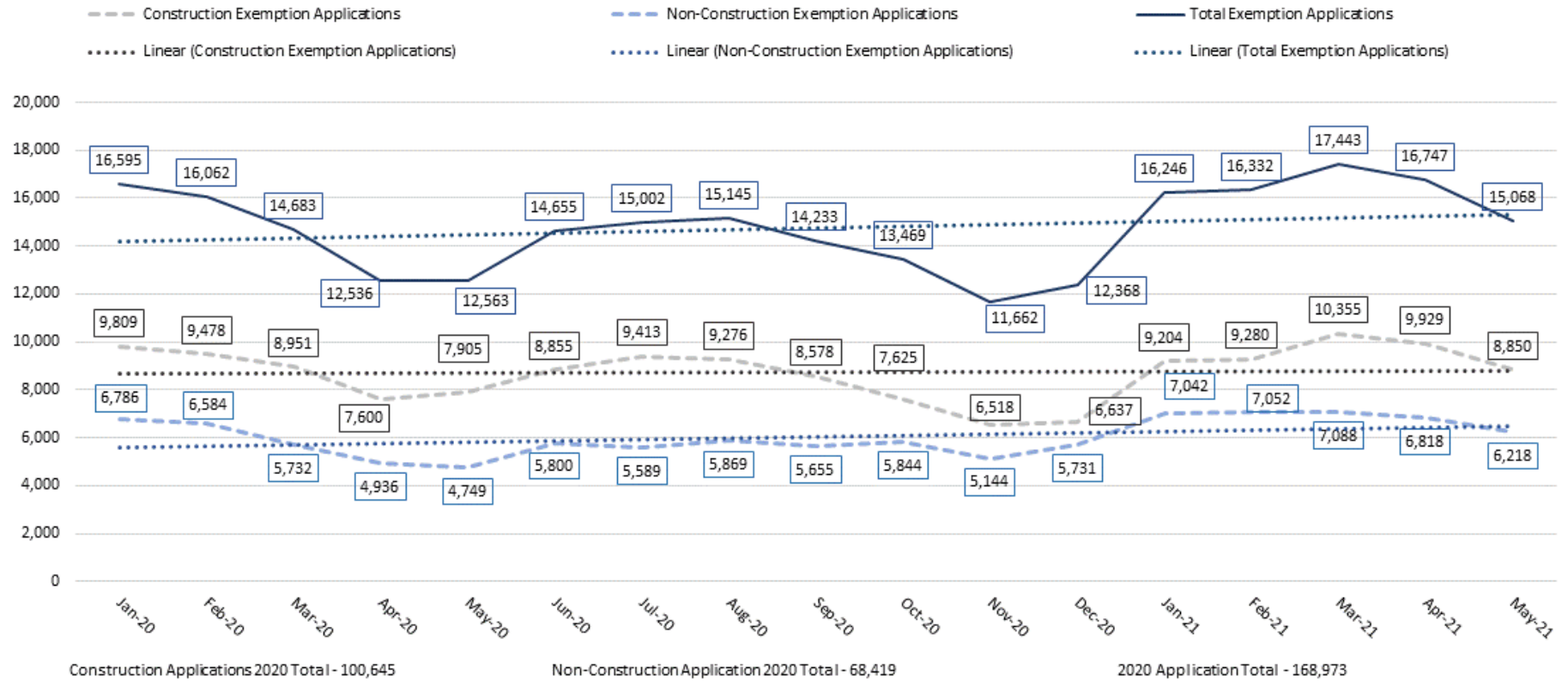
- Compensable claims – 113 | Denied claims – 69

The percentage of PFB filed for all COVID-19 claims is 0.41%.

### 3. Coverage Information

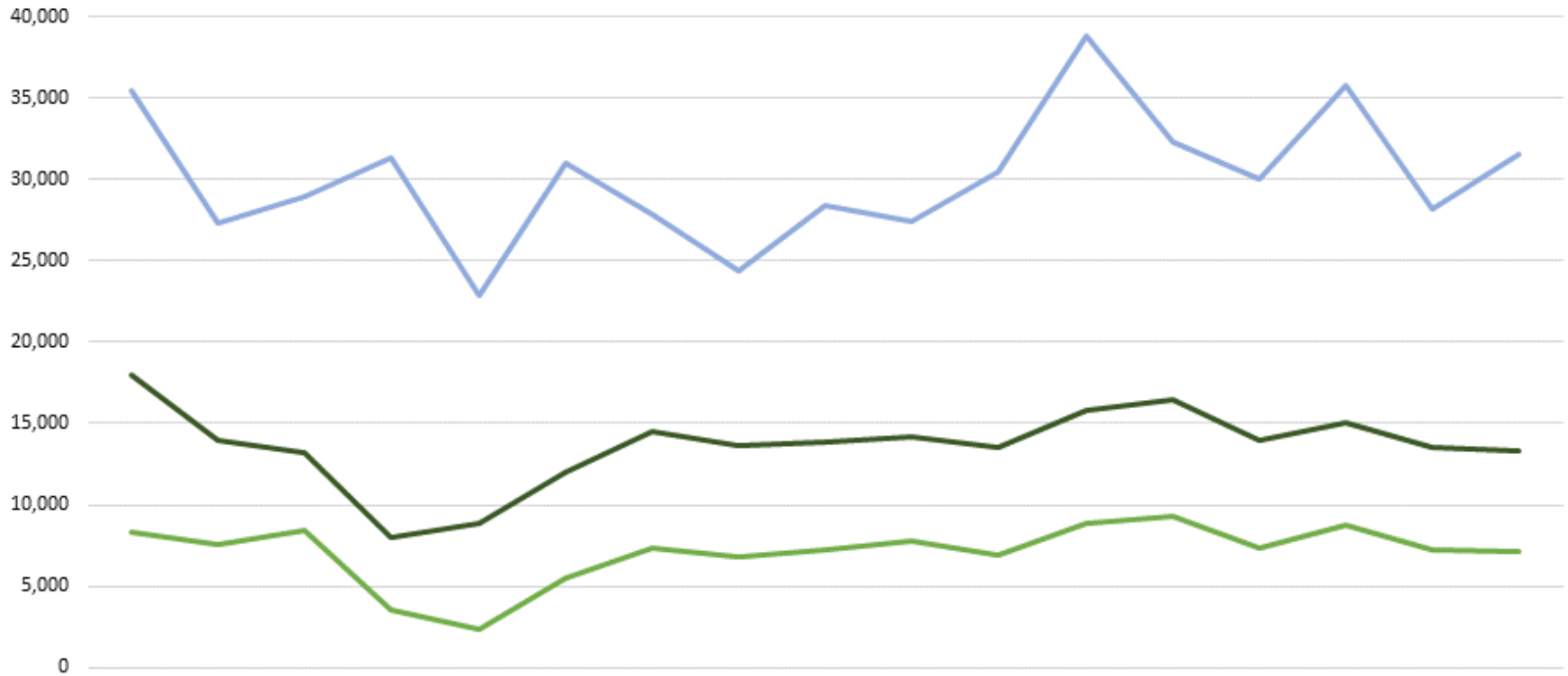
#### Exemption Applications Received

Exemption Applications Received 2020 & 2021



Proof of Coverage | Policy Filings, Reinstatements (Renewals), & Cancellations

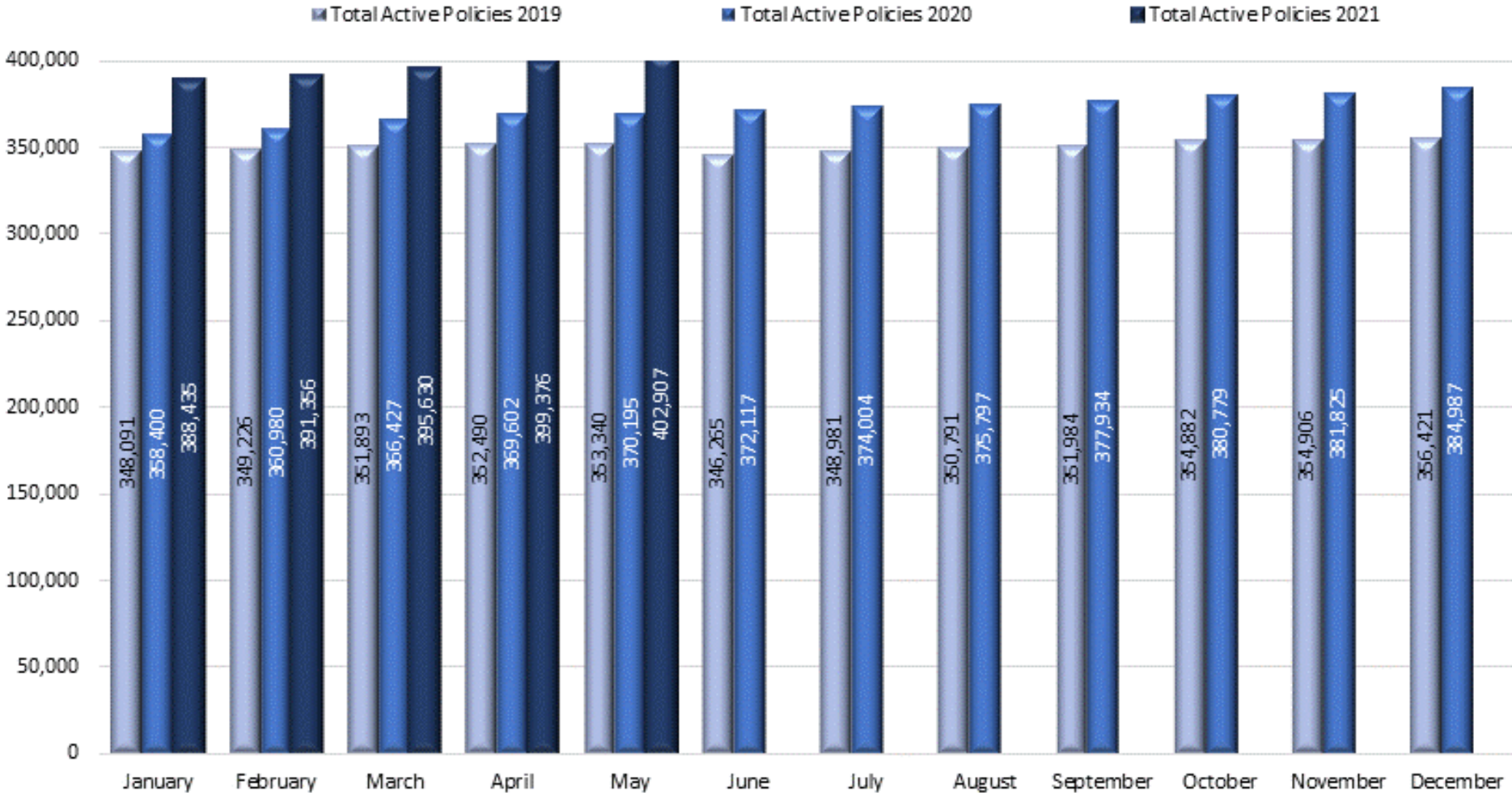
Policy Filings



	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21
Reinstatements Filed	8,347	7,601	8,407	3,518	2,351	5,458	7,345	6,810	7,242	7,794	6,954	8,870	9,333	7,339	8,723	7,279	7,130
Cancellations Filed	18,013	13,960	13,203	7,957	8,844	12,040	14,512	13,605	13,840	14,161	13,493	15,810	16,420	13,923	15,084	13,479	13,292
New Policies Filed	35,398	27,261	28,954	31,283	22,825	30,987	27,804	24,327	28,380	27,467	30,493	38,754	32,310	30,016	35,734	28,226	31,527

Proof of Coverage | Active Policies

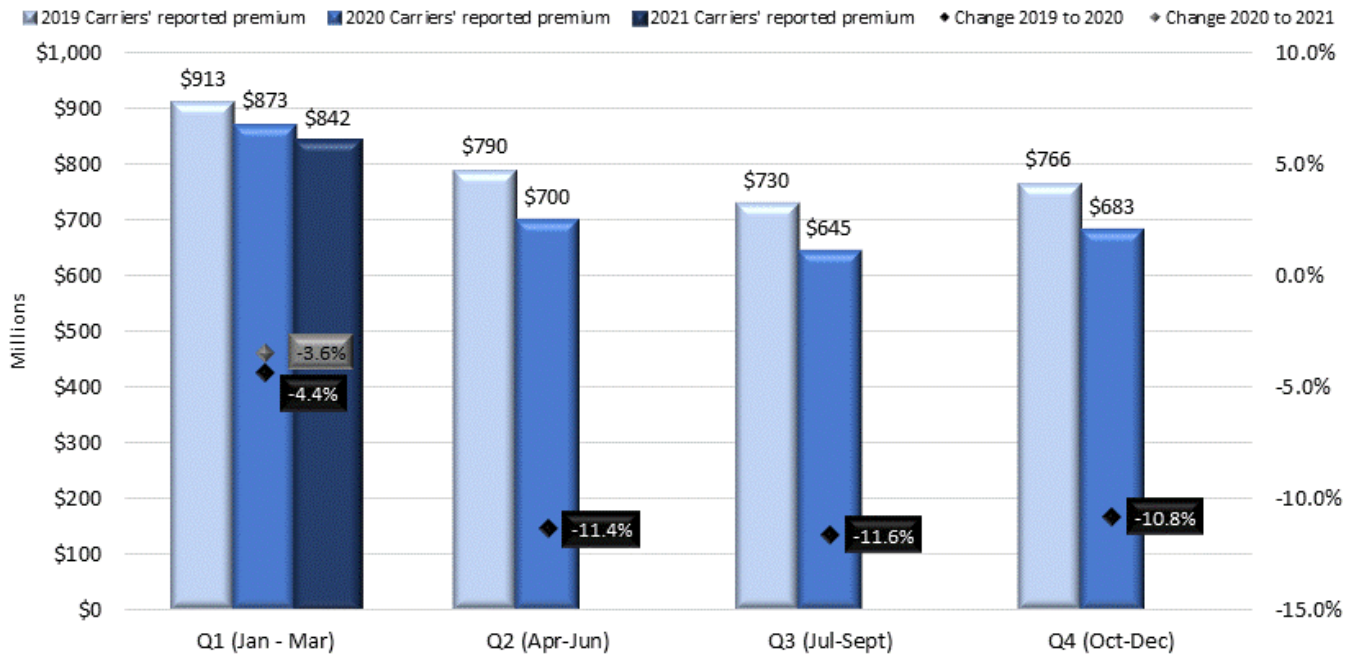
Active Policies



### Carriers' Premiums & Quarterly Comparisons

The overall workers' compensation rate decrease effective January 1, 2021 was -6.6%.

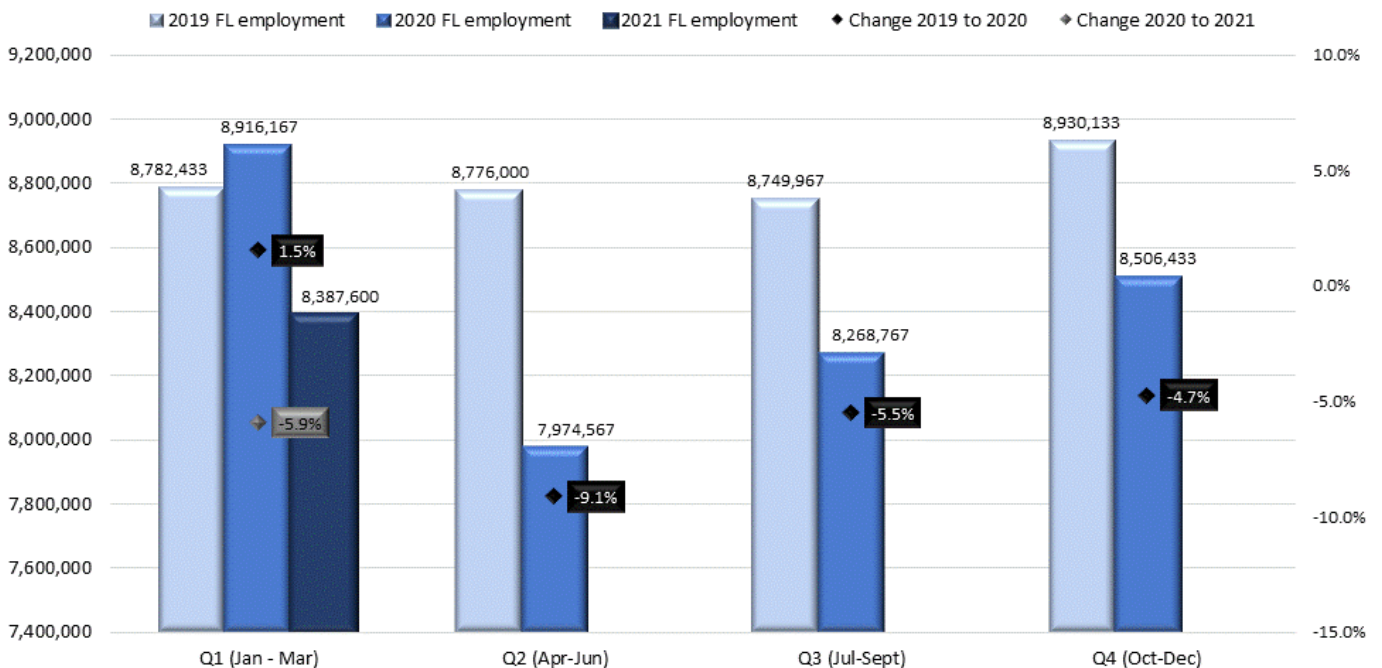
Carriers' Quarterly Reported Net Written Premiums



### Florida Employment

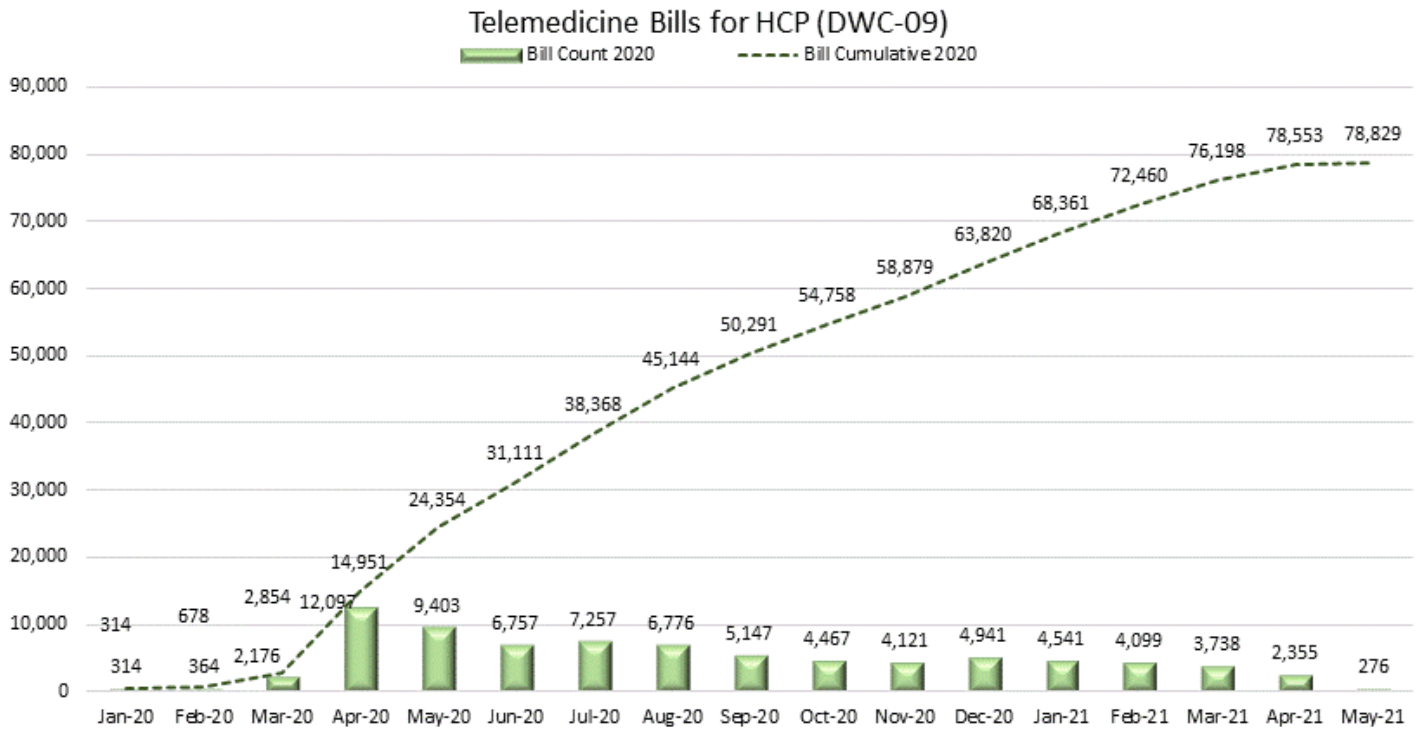
The employment shown here is the result of Florida statewide data, nonfarm employees (not seasonally adjusted), minus Florida statewide federal employees (not seasonally adjusted). Source: <https://data.bls.gov/>

Average Quarterly Florida Employment Numbers (excludes Federal employees)

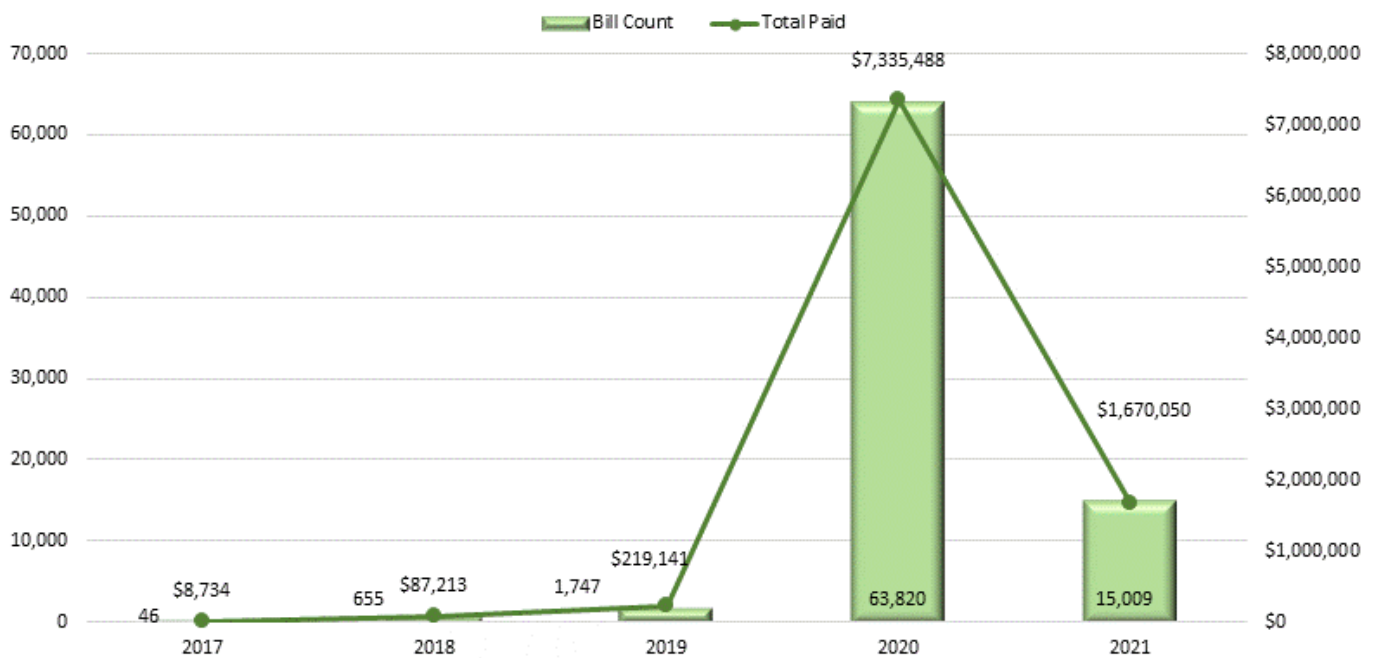


#### 4. Telemedicine

##### Telemedicine Bills



### Telemedicine by Year of Service



*Telemedicine Billing by HCP License Type with 2020 & 2021 Dates of Service*

License Type	Bill Count	Total Paid
Medical Doctor	38,393	\$4,033,053
Physical Therapist	15,399	\$1,764,432
Osteopathic Physician	6,484	\$618,895
Out of State Health Care Provider	4,729	\$705,425
Psychologist	2,491	\$478,080
Advanced Practice Registered Nurse	2,375	\$222,835
Licensed Mental Health Counselor	2,155	\$399,881
Occupational Therapist	1,919	\$214,037
Medical Doctor Out-of-State Telehealth Provider	1,658	\$186,508
Physician Assistant	1,589	\$127,429
Podiatric Physician	715	\$96,976
Licensed Clinical Social Worker	458	\$90,200
Physical Therapist Out-of-State Telehealth	259	\$34,389
Others Less Than 100 Bills Each	205	\$33,398
<b>Grand Total</b>	<b>78,829</b>	<b>\$9,005,538</b>